

Bright Ideas

Using technology to support and involve

West Ham United Football Club
Friday 3 November 2006



Programme

09:30	Registration, refreshments and networking
10:00	Welcome by Sir Robin Wales, Mayor of Newham
10:10	Keynote speaker: Chris Yapp, Head of Public Sector Innovation, Microsoft
10:30	Workshops and demonstrations
11:00	Refreshments
11:15	Workshops and demonstrations
11:45	Workshops and demonstrations
12:15	Lunch and networking
14:00	Welcome to the afternoon sessions
14:05	Launch of Where IT's @ Evaluation Report with Paul Ticher
14:30	Workshops and demonstrations
15:00	Workshops and demonstrations
15:30	Networking with refreshments
16:00	End

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Speaker biographies *(in speaking order)*

Robin Wales *Mayor of Newham*

LB Newham

I moved to Newham in 1978 from my hometown of Kilmarnock in Scotland after gaining a BSc in chemistry from Glasgow University. I worked locally for BT then and appreciated the good value housing. At the time the friendliness of Newham's people and the strength and warmth of local communities struck me. And it's great to see that that aspect of the borough has not changed. I am a single parent of two teenage children: one son and one daughter, who are at school and college locally.

I wanted to get involved in local politics here because of what it can deliver for ordinary people. Politics, for me, is about changing peoples' lives for the better. That means making sure that the council delivers the best services possible to Newham's residents. It also means representing Newham effectively on the national and international stage so we can take advantage of the biggest opportunities.

I have been part of local government since 1982. I served as a councillor from 1982 to 1986 and from 1992 until becoming Leader of Newham Council in 1995. In 2002 I won the election to be the borough's first ever directly elected Mayor and was subsequently re-elected in 2006. In the Birthday Honours' List 2000, I was delighted to be awarded a knighthood in recognition of my service to local government. I also had the honour of leading the Association of London Government between 2000 and 2006. The ALG is an organisation which represents London as a whole, nationally and abroad.

I am proud to be the first elected Mayor, and proud to continue the strong Labour tradition in Newham. The very first Labour council elected in the country was in West Ham and East Londoners elected the first Labour MP, Keir Hardie, in West Ham. And then, some 115 years later, the first directly elected Labour Mayor was me!

Chris Yapp *Head of Public Sector Innovation*

Microsoft

Chris is Head of Public Sector Innovation at Microsoft.

He has been in the IT industry since 1980 at Honeywell, ICL and most recently Hewlett Packard.

He has been involved in public sector IT for the majority of that period, contributing to many policy and advisory groups on the strategic and management aspects of IT.

Chris is a patron of NACE, a trustee of world e-citizens, an associate of the think-tank DEMOS and a former director of the Internet Society of England. He is a past trustee of the School for Social Entrepreneurs and the British Committee of the UK-Canada colloquia. He is a frequent public speaker and writer on the e-agenda. His most recent publication is "Personalization of education in the 21st century"

Paul Ticher *Voluntary Sector Consultant*

Paul Ticher is a leading voluntary sector consultant in ICT, information management and databases, who has worked at national, regional and local level, with voluntary organisations of all sizes. Paul also specialises in Data Protection, and has delivered training courses throughout the country as well as being the author of several books on the topic.

Workshop leader biographies

(in alphabetical order)

Paresh Chudasama *Principal Strategy Consultant* **Microsoft**

Paresh Chudasama is a Senior Principal Strategy Consultant for Microsoft. He has been with Microsoft for six years and has had various roles managing key relationships with large partners. He currently is the Industry Adviser for Microsoft Partnerships and also is the Microsoft Strategic Adviser to the London Borough of Newham.

Before joining Microsoft, Paresh has worked for various companies including Norton Rose, Deutsche Bank and Natwest Bank. Paresh has also worked for Revenues for the London Borough of Camden.

Paresh has a BSc(Econ) in Law and Political Studies and a MSc in Information Technology from London University and has lived in Newham for the best part of his life!

Rita Davies *Social Regeneration Manager* **LB Newham Social Regeneration Unit**

Rita Davies is Head of Newham Council's Social Regeneration Unit. The Unit is nationally renowned for programmes using technology to identify and help people claim their benefit entitlements. The Unit also pioneers technology to provide information through its Extranet for advisers and the "Where its' @" ICT support project for the voluntary sector.

Rita chairs Newham Council's ICT in the Community Group and has spoken at National and European events on the use of technology for Community Communications and for social care. Rita was the lead officer for the Newham Digital Challenge bid which was a winner in the London Regional finals. She is passionate about "digital inclusion".

Rita lives locally and has two daughters. She was educated in Newham and at the University of East London where she gained a BA (Hons) Degree and a Master of Philosophy Degree.

Tel: 020 8430 3665 Email: Rita.davies@newham.gov.uk

John Defoe *Strategic ICT Consultant* **RegenTV**

John has spent a lifetime in ICT working in all the major disciplines - Development, Operations, Networks & Telecomms, and has been involved in community ipTV since the end of 2001 when he joined the Carpenters project team. John was the project manager responsible to the ODPM for RegenTV, which took the Carpenters project with the aim of productising it.

John is also heavily involved in the NeAT project, and has been a member of the LBN's ICT in the Community group since its formation. He also wrote the Council's Digital Challenge bid, which featured proposals for implementing community TV in Canning Town, and which was a Regional finalist.

Peter Duschinsky
The Imaginist Company

Peter Duschinsky is Managing Director of The Imaginist Company, a consultancy specialising in working with public sector organisations and their suppliers. A qualified business coach, Peter has over 30 years of experience of implementing best practice and new ways of working. Imaginist has helped over 100 local authorities implement e-government change programmes, including e-procurement, where he has worked to influence government policy on sustainable e-procurement and reduce the impact of supplier rationalisation on local communities. Peter's 'joined-up' approach to driving e-technology-based change includes the KickStart approach to e-enabling small businesses and voluntary organisations, which he has introduced in Newham.

Email: peterd@imaginist.co.uk

Carol Harrison *General Manager*
Caboodle Solutions Ltd

Carol Harrison is a director of Caboodle Solutions Limited, an innovative joint venture between the London Borough of Newham and Leading IT services provider Steria Limited. Carol is also Regional Business Manager for Steria clients in London and Scotland.

Carol has over 20 years experience and feels Caboodle is in a unique position in the SME marketplace. Through Steria Caboodle has access to capabilities and buying power normally associated with larger organisations, plus the credibility of a joint venture with a local council.

Carol's role uses her extensive service management expertise to identify and channel the energy of the team into what Caboodle does best: IT procurement, installation, support and Training.

Tel: 020 8430 4304 Email: carol.Harrison@caboodlesolutions.co.uk

Lavinia Irving *NIMS Project Manager*
NIMS

Lavinia Irving has recently joined the NIMS team as project manager from LB Tower Hamlets. This follows extensive periods of research and information management at Bristol City Council, London Fire Brigade and then LB Tower Hamlets. Lavinia has a degree in GIS and Remote Sensing and is completing her Masters degree in Geographic Information Science.

Tel: 020 8430 6493 Email: Lavinia.irving@newham.gov.uk

Dan Jellinek *Editor, E-Government Bulletin*
Headstar.com

Dan Jellinek is editor of E-Government Bulletin (www.headstar.com/egb), the leading publication on technology and public services, and E-Access Bulletin (www.headstar.com/eab), on access to technology by people with disabilities.

Dan is co-Founder of Headstar, the publishing house that produces these newsletters and also runs a range of successful conferences on technology and social issues (www.headstar-events.com).

A publisher and journalist with more than a decade's experience, Dan previously wrote extensively for The Guardian and BBC Online. In 2004 he was voted among the top 10 individuals having the greatest impact on the way the net is changing politics, at the World Forum on e-Democracy in Paris.

Charles Lowe *NeAT Programme Manager*
Newham Advanced Telecare (NeAT)

Charles Lowe was educated at Cambridge and the London Business School. Following an early financial career, he led the creation of the BT Intranet as one of the first, largest and most successful corporate Intranets, realising an audited saving of over £1 billion in its initial two years. He followed this by establishing first BT's eBusiness consultancy, then BT's eGovernment unit, Stepchange.gov, where he was at the centre of BT's collaboration with the UK Government to deliver UKonline. Since leaving BT he has further enhanced his standing as an eGovernment expert, working around the world in roles as diverse as delivering an IT strategy & implementation plan for a large Middle Eastern county and managing a series of voter engagement projects for the 2003 UK local elections.

For three years to early 2006 he ran a large ICT/modernisation programme for the London Borough of Newham's Adult Services & Children's & Young People's Services Departments where he inaugurated a major telecare project: NeAT. This project has now become a very substantial programme, managed by Charles, to deliver an Independent Living service for vulnerable people in Newham.

In addition he is a co-founder and Board Member of e-Forum, the EC-sponsored EU-wide association for encouraging eGovernment excellence in Europe (www.eu-forum.org) and a Trustee of Citizens Online, the charity dedicated to eliminating the digital divide (www.citizensonline.org.uk).

Tel: 20 8840 4953 Email: charles.lowe@btinternet.com

Miles Maier *London Regional ICT Champion*
LASA

Miles Maier is the London Region Voluntary & Community Sector ICT Champion. His job focuses on representing the ICT interests of the sector and influencing policy-makers and funders to invest in sustainable ICT solutions. Miles is based at Lasas, a partner of the national ICT Hub.

Prior to taking up this post, Miles worked for the East London CVS Network and developed an ICT strategy advocating the use of mobile ICT support workers to increase the provision of ICT support to East London's voluntary sector.

Miles has spent far longer than he cares to remember working with computers and technology and will be launching his own blog for the ICT Champion project.

Miles has also worked for Bridge House Grants, the Corporation of London and Department of Environment.

Tel: 020 7426 4496 Email: mmaier@lasa.org.uk

Gavin Sealey
NYPO

Gavin Sealey is employed by Newham Community Education and Youth Service (NewCEYS) to support the service's use of ICT as a tool for working with young people. As part of this work Gavin has developed and continues to manage the Newham Young People Online (NYPO) project.

The NYPO project, with its website, is the hub of a small but active and expanding online community of young people who use its online forum and other tools to hold debates, share ideas and display work that includes websites, graphics, animations and short films.

Gavin is also the forum manager for the Newham Issues Forum. Gavin can be contacted by email at gavin@nypo.net

Philippa Snare *Head of Windows Live Services, OSG UK*
Microsoft

Philippa Snare is Head of Windows Live Services for the Online Services Group within Microsoft Ltd.

Philippa has worked in the internet industry for over 12 years. She began at Scoot, building a dotcom business in the Classified Ads area before being offered a role at Yell as Business Development Manager. Here, her focus was on increasing Yell's product distribution over two years with multi-national and global partners including Yellow Book, the main USA Classifieds directory.

From Yell, Philippa moved to Infobank, a software services company and partner of Microsoft Ltd, where she built their National Accounts Team and developed revenues in excess of £40m.

In 1999, Philippa joined Microsoft in the MSN UK Consumer Division as Business Development Manager and grew the Instant Messenger and Hotmail distribution driving reach and achieving #1 position, moving in October 2002 to join the MSN UK Leadership Team when she was promoted to Business Manager focussed on business orchestration with the UK Country Manager.

In January 2005, Philippa was promoted to a new Leadership Team challenge leading the UK Communications Services division, looking after Hotmail, Instant Messenger, Space Mobile and Premium Services.

In July 2006 Philippa took on a new role within the Online Services Business group leading the UK windows Live Services product group and broadened the scope of the market opportunity by partnering with the Developer and evangelism group.

Philippa lives near Tonbridge Wells in Kent with her husband Gary. In her spare time, Philippa is passionate about technology, travelling and entertaining.

Richard Stubbs *Project Manager*
Newham Advanced Telecare (NeAT)

Richard Stubbs is a Project Manager for the Newham Advanced Telecare programme, he helped set up the programme with Charles Lowe and is now leading on the Appropriate Response Project. This involves working with the Council's partners in the public, private and voluntary sectors to ensure that the best possible service is delivered when a telecare alarm is triggered.

Richard has lived, worked and volunteered in Newham for 30 years. Recently he helped create and deploy an advanced TV service on the Carpenters Estate in Stratford and before that worked to refurbish the St Luke's Centre in Canning Town.

Nick Tjaardstra *Communications & Project Manager*
London Connects

For the past few years, Nick has run the London Connects events programme and annual conference. He also has responsibility for communications and leads on various projects including secure e-mail, Your London Card, Out of Hours call centres and digital inclusion. He joined London Connects after four years with ExxonMobil where his experience ranged from web discussions with Guatemala to account management in Woking.

For eight years he has been involved in the Access in London project which produces guides to physical accessibility in the capital and in his spare time he has been known to write plays, play five-a-side football and travel to Austria.

Susan Vende *Community Relations Manager*
LB Newham

Susan is interim Community Relations Manager within the Communications Team at the London Borough of Newham. Her role includes project managing the development and delivery of newham.com through its initial phases.

From 1999 to 2002 Susan managed national and international marketing, communications and web projects for the private sector at KPMG Consulting. She then completed an MA in Film and Media, specialising in digital media, as well as a Certificate in Journalism. Since then Susan has been a freelancer managing public sector communications and community development projects, with clients ranging from Digital Content Forum (DCF) to five London local authorities.

Attendance list

Shepha Mostafa	Aanchal - DV Project
Des Blake	Active Plus
Kristina Jackson	Age Concern Newham
David Killen	Age Concern Newham
Mark Whiteley	Anchor House
Paramjit Bhadesh	Asra GLHA
Ellen Amoah	Bluestone & Partners Solicitors
Maja Goscinska	Bluestone & Partners Solicitors
Carol Harrison	Caboodle Solutions Ltd
Jamie Lee	Caboodle Solutions Ltd
Vicky Winchester	Caboodle Solutions Ltd
Jenna Akuchie	CMHT Older People
Michael David	Community Disability Service
Zoraida Colorado-Quiroz	Community Links
Javier Montoya	Community Links
Johannes Adu	Connexions
David Aroniyo-Owohonwa	Davish Enterprise Development Centre Ltd
Yasmin Alam	East End Citizens Advice Bureau
Sharon Aldrich	East Living
Debbie Gilbert	East Thames
Nina Otoo Boateng	East Thames
Bernard Unamba	East Thames Group
Jagdish Jutle	Eastwards Trust
Purryag Charles	ELCMHT
Robbie Spence	Essex County Council
Anna Muskett	Formic Limited
Dan Jellinek	Headstar.com
Ian Sokunbi-Walton	Jobcentre Plus
Irene Stephenson	Jobcentre Plus
Nohmy Harrison	Knowledge Dock Centre
Miles Maier	LASA
Richard Acquah-Hayford	LB Newham
Shama Ahmad	LB Newham
Simon Chambers	LB Newham
Tom Connor	LB Newham
Omana Gangadharan	LB Newham
Gregory Hendricks	LB Newham
Mohammed Jamila	LB Newham
Priya Javeri	LB Newham
Alec Kellaway	LB Newham
Jonathan Knott	LB Newham
Paulette Lewis	LB Newham
Ronald Manley	LB Newham
Anthony McCorkell	LB Newham
Raf Patel	LB Newham
Lakhbir Singh	LB Newham
Edward Sparrowhawk	LB Newham

Winston Vaughan	LB Newham
Susan Vende	LB Newham
Robin Wales	LB Newham
Benjamin Woods	LB Newham
Munira Mustafa	LB Newham Adult Services
Pat Self	LB Newham Adult Services
Priscilla Sodipo	LB Newham Adult Services
Paul Wren	LB Newham Adult Services
Helen Woolard	LB Newham Canning Town Regen Team
Jenny Dibsall	LB Newham Children & Young People's Services
Valdet Aliu	LB Newham Leaving and After Care Team
Mike Roberts	LB Newham Libraries
Peter Cook	LB Newham Physical Regeneration & Development
David Batten	LB Newham Social Regeneration Unit
Noorjahan Begum	LB Newham Social Regeneration Unit
Rita Davies	LB Newham Social Regeneration Unit
Sally Littlecott	LB Newham Social Regeneration Unit
Celia Minoughan	LB Newham Social Regeneration Unit
Barry Boorman	LB Newham Social Services
Sue Carter	LB Newham Social Services
Gloria Hanson	LB Newham Social Services
Steve Horton	LB Newham Social Services
Charlotte Martin	LB Newham Social Services
Narendra Rao	LB Newham Social Services
Brenda Searle	LB Newham Social Services
Memuna Bangura	LB Newham Trading Standards
Jon Blackwell	Lisson Grove
Tim Blackwell	Lisson Grove
John Prosser	Lisson Grove
Gavin Sealey	Local Issues Forum
Erastus Ayodele	London & Quadrant Housing Group
Nick Tjaardstra	London Connects
Malathy Muthu	London Tamil Sangam
Patsy Alfred	Look Ahead Housing & Care
Christie Lawal	Look Ahead Housing & Care
Mark Lawrence	Look Ahead Housing & Care
Vicky Cynthia Muzerengi	Look Ahead Housing Association
Surendra Dhariwal	Manor Park Medical Centre
Chris Yapp	Microsoft
Philippa Snare	Microsoft
Paresh Chudasama	Microsoft
Elizabeth Akitoye	NCY Connexions
Vernon Bramble	NCY Trust
Paul Martin	NewCEYS
Charles Lowe	Newham Advanced Telecare (NeAT)
Semanthi Sagathevan	Newham Advanced Telecare (NeAT)
Richard Stubbs	Newham Advanced Telecare (NeAT)
Pallavi Malhotra	Newham College of Further Education
Shah Islam	Newham Connexions
Katie Blake	Newham Deaf Children's Society

Barbara Webb	Newham Heart Support Group
Nina Hepburn	Newham Homes Rent Service
Paula Joseph	Newham Mental Health NHS Trust/Day Opportunites Service
Shahed Ahmad	Newham PCT
Elsie Mackie	Newham Talking Newspaper
Marlene Sidaway	Newham Talking Newspaper
Alf Raju	Newham Unit for the 2012 Games
Saifur Valli	Newham Voluntary Sector Consortium
Michael Mulquin	Newham.net
Helen Tranter	NewVIc
Lavinia Irving	NIMS
Denise Monelle	NTRF
Cheryl Morris	NTRF
Renuka Parara	NTRF
Hazel Reid	NTRF
Gavin Sealey	NYPO
David Wilcox	Partnerships Online
Norma Smart	Presentation-sia, Sheltered Housing
Richard Overton	Regenology Ltd
John Defoe	RegenTV
Placide Bagalwa	Roar Youth Association
Nkeni Pelendi	Salisa Project
Gurjit Bansal	Slivers of Time
Sheila Robinson	Smart Lab
Hannah Gottschalk	Southern Housing Group
Susan Morin	Southern Housing Group
Alison Francis	Step Up
Bala Murugan	Straato Ltd
Olivene Howell	Stratford Advice Arcade
Laura Wirtz	The Children's Society, Refugee & Homelessness Team
Sonia Southon	The Department of Work and Pensions
Peter Duschinsky	The Imaginist Company
Andy Minnion	The Rix Centre
Pat Staples	The Rix Centre
Sinead McCarthy	UELSU
Deirdre O'Kelly	UELSU
Joanne Harrison	University of East London
John Lock	University of East London
Derrick Rainey	
Paul Ticher	

Exhibitors

Caboodle Solutions Ltd

<http://www.caboodlesolutions.co.uk>

The product of a joint venture between Steria Limited and the London Borough of Newham established in 1999, Caboodle works with and in the local community.

For our customers this gives the added reassurance that they are choosing a reliable and proven supplier with the backing of a major European IT company and the support of a large ambitious and forward thinking Council.

Caboodle is all about making IT straight forward and accessible to businesses of all sizes.

Caboodle is a new way of looking at IT. We understand that IT should be making your life easier. It should work when you expect it to and there should be no nasty surprises. That's why we're dedicated to providing reliable IT services and cost effective, straightforward solutions.

Formic

<http://www.formic.co.uk>

Formic's intelligent document recognition software, Fusion, will rapidly advance your business processes.

Most government organisations commit significant resources to the manual capture of information from documents sent by third parties or created internally.

Fusion automatically reads the information contained in documents whether on paper, Internet, tablet PCs or handheld devices then subjects each piece of data to a series of rigorous checks before transferring it to your enterprise applications. More than that, it will store an image of the original document alongside the extracted data, for instant retrieval.

Typical examples include housing and benefit applications and mobile solutions for housing officers and rent collectors.

Tel: Anna Muskett on 07818 034732

Lisson Grove

<http://www.lissongrovebenefits.co.uk>

Lisson Grove Benefits supplies benefits and tax credits advice software to over a thousand UK organizations, including Newham Council and many other local authorities. We are also the leading supplier of benefits advice software to the CAB service.

We have products suited to the needs of both expert and less experienced advisers, all regularly updated to reflect changes in social security law.

Our products are licensed by subscription; a single annual fee covers initial purchase, updates and support. We look forward to meeting you at our stand.

Local Issues Forum

<http://www.e-democracy.org/newham>

Newham Issues Forum is an online forum where local people, using email discussion facilities, share information, raise concerns and seek solutions regarding issues related to living in Newham.

London Connects

<http://www.londonconnects.gov.uk>

London Connects brings together local and regional partners to support the delivery of the e-government agenda across the capital.

This means promoting the effective use of technology to meet the future needs of London's residents, businesses and visitors. Work is funded by London Authorities, the GLA, Transport for London, Metropolitan Police, London Development Agency and DCLG.

We also work with other agencies such as London Councils (previously ALG), the London Libraries Development Agency and the London Voluntary Services Council, with the overall objective being to provide public services better, quicker and cheaper.

London Voluntary & Community Sector ICT Champion

The London ICT Champion is a new and innovative project that will provide the sector with a voice on ICT issues at a London-wide level. In his post as London ICT Champion, Miles Maier is committed to working with policy-makers and funders to promote the benefits of ICT in helping organisations to better meet their goals of delivering quality services for all.

The ICT Champion is also committed to:

Working with stakeholders to develop a London ICT strategy for the voluntary and community sector

Representing the sector on ICT issues at a regional and sub-regional level;

Engaging with funders, decision and policy makers to support the development of ICT capacity in the local voluntary sector;

Providing a forum for ICT workers in the local sector to exchange good practice;

Supporting bids to sustain and grow the London circuit rider community.

The London ICT Champion builds on work begun by the London ChangeUp ICT Development project to engage with pan-London and sub-regional networks, assisting them to develop ICT support projects for front-line delivery organisations.

Reporting to the London Regional Consortia's ICT Sub-Group, another part of the London ICT Champion's work is to build partnerships with other sub-groups such as Equalities and Workforce Development, fulfilling the strategic need identified in the London ChangeUp Infrastructure Development Plan.

The London ICT Champion is funded by Capacity Builders until March 2008 and hosted by Lasa, a partner of the national ICT Hub.

Email: mmaier@lasa.org.uk or call 020 7426 4496

Microsoft UK

Our Mission: At Microsoft, our mission and values are to help people and businesses throughout the world realize their full potential.

At Microsoft, we believe that every successful corporation has a responsibility to use its resources and influence to make a positive impact on the world and its people. And in the UK, what this means is connecting people and communities to build social and economical prosperity. Microsoft and its partners believe that by embracing technology and connecting societies, people in the UK will be able to achieve the most from their studies, their businesses and their life ambitions. By doing this we aim to contribute to the continued success and competitiveness of the UK and enhance the quality of life for British citizens.

For more information see <http://www.microsoft.com/uk/citizenship/default.aspx>

For more information contact Microsoft's Strategic Adviser to the London Borough of Newham, Paresh Chudasama , Tel: 0118-9093010, email: pareshch@microsoft.com.

Newham Advanced Telecare (NeAT)

<http://www.newham.gov.uk/Services/NewhamNetwork/AboutUs/NeAT.htm>

Newham Advanced Telecare (NeAT) is an alliance of organisations working together to provide flexible telecare solutions to support independent living.

Telecare provides assurance to people that if anything untoward happens a call will be made quickly and automatically to others who can help. NeAT is working to integrate a wide range of services that share the common aim of supporting vulnerable people to live independent lives in their own homes.

Telecare enables people to live in their own homes for longer by offering an alternative to residential care. It helps avoid hospital admission and supports earlier discharge.

Newham College of Further Education

<http://www.newham.ac.uk>

Newham College of Further Education is one of the largest and most diverse providers of further education and training in London and England as a whole, with 30,000 student enrolments per annum.

Newham College is a Centre of Vocational Excellence in ICT and Networking, offering flexible, blended bespoke training when and how you need it.

Backed by our partners Microsoft, Cisco, Sun Microsystems, CIW, CompTIA and Certiport, we offer training in all areas of IT and can offer a training package tailored to your specific needs.

You will be provided with access to modern labs and all the facilities you would expect from the main educational provider to the Olympic borough

We are best placed to provide businesses with the technological expertise they need to be at the heart of the Olympic action.

Our exhibition stand focuses on:

- Strategic Diagnostic tool - e-skills
- Workshops for Businesses

- ICT Networking CoVE (Centre for Vocational Excellence)- what is it
- ITQ's - Train to Gain
- Academies - Cisco, MS IT Pro Platinum, MS Office Specialist, CIW, Sun Microsystems
- Technologies for Businesses
- Flexible and bespoke training for your Business
- Training needs Analysis
- IOSH (Health & Safety) Training
- RFID - What is it, how can it help your business!!!

NIMS

<http://www.newham.info>

Newham's Neighbourhood Information Management System NIMS is an online statistics and information portal that is based on an innovative data sharing concept that has been agreed between the Council and its partners.

Partners include Newham Primary Care Trust, the Police, Fire Brigade and the Voluntary Sector. First launched in March 2004, version 3 is due to go live in April 2007. It is currently funded by NRF.

NIMS stores data from various agencies and allows it to be presented in a variety of formats and combinations to enable evidence based decision-making. NIMS signposts users to appropriate resources to enable the identification of issues and do further research in a way that accesses up-to-date data, avoids duplication and engages the local community in decision making

NYPO

<http://nypo.org>

Newham Young People Online is an exciting and innovative online community for young people (aged 13 - 19) living or studying in Newham. Members learn how to use the Internet in ways that are creative and that increase their awareness of the potential of Information Communication Technologies for peer learning and social involvement - fostering participation in both peer led learning communities and the wider local community.

Participation in NYPO takes place through interaction in online forums and through weekly 'cyber workshop' sessions, youth centre ICT activities, ICT courses and project development meetings.

The central goal of NYPO is that members use ICTs to work cooperatively and to become empowered individuals able to use their knowledge to benefit themselves and the communities in which they live.

NYPO is part of the Newham Community Education and Youth Service (NewCEYS).

For more information visit the website or contact project coordinator Gavin Sealey at gavin@nypo.net

RegenTV

<http://www.regentv.net>

RegenTV offers a wide range of services and benefits to both residents and social landlords. For residents, especially those in social housing, this includes the ability to use their television as a personal computer, to see and hear what's going on in the community around them, to be involved in the making of television programmes for their own community channel as well as having access to free-to-air digital and foreign television channels. For social landlords the benefits include raising the visibility of their services in an easy-to-access way and, in so doing, helping meet community engagement objectives.

Slivers of Time

<http://www.sliversoftime.info>

At the beginning of 2005, the Office of the Deputy Prime Minister funded a project designed to launch a new way of working for millions of people.

Slivers-of-Time Working is for anyone who can only be available for work around other commitments in their life.

Candidates list the hours they would like to work and local employers buy them. Slivers-of-Time enables periods of work as small as one hour, to become routine, enticing, uniquely cost effective and safe.

Employers only pay for the time needed and can make bookings with extraordinary efficiency at the best market rate.

After extensive research and piloting, Slivers-of-Time is now available to any employer in the UK.

The Rix Centre's Living Lab

www.rixcentre.org

The Rix Centre - for Innovation and Learning Disability is based at UEL Docklands and specialises in research and development of multimedia for people with learning disabilities.

The Centre has recently secured funds from BP and the Jack Petchey Foundation for a new programme called the 'Living Lab' through which they will be developing a combination of software, training courses and best ways of working in partnership with young people, their families and the organisations that work with them using multimedia to improve the accessibility of information, learning and self advocacy in a range of exciting ways.